

# A Brief Introduction:

## The most important IT services for your studies



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The URZ's digital services will support you throughout your studies.

Now we'll introduce the URZ and its most important services.

# About us

## University Computing Centre (URZ)



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### IT services for a successful and effective study experience

- Location: Im Neuenheimer Feld (INF) 330
- Central service provider for IT and communications at Heidelberg University
- Over 43,000 members of the university use our services in their everyday work, research and studies.
- We support you with studying, learning and discovering through modern IT.





# University Computing Centre

## Contact points for students



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### **IT Service Point URZ**

INF 330, E11

Mo –Fr

08:00 –16:00

### **IT Service Point in the University's Main Library**

Plöck 107-109, EG im IZA

Di, Do

09:00 –14:00

### **IT Service Hotline**

+49 6221 54 117

### **IT Service Infozentrum via heiCONF**

<https://heiconf.uni-heidelberg.de/f4cx-j3nm-dqxn-zunv>

### **IT Service via email**

it-service@uni-heidelberg.de

# Services and Fields of Activity

Consultation | Operation | Research | Training



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- Cloud services
- Collaboration
- Desktop and workstations
- Printing
- Email and groupware
- Financial administration
- High performance computing
- University information systems
- Identity and access management
- IT security
- Media
- Network
- Server
- Software and applications
- Storage
- Telephony services
- Web



# Uni ID

## Your ID for – basically everything

- The ID consists of 2 letters and 3 numbers: **ab123**
- Activation: online or at one of the IT Service Points in the University Library (UB) or the URZ
- Grants access to most digital services, such as Wi-Fi, email, public printers, LSF, and much more.
- Your Uni-ID is valid for the duration of one semester and is renewed as soon you re-register for the next semester



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# Email

## Stay in contact

- Free student email address:  
([ab123@stud.uni-heidelberg.de](mailto:ab123@stud.uni-heidelberg.de)  
[name.surname@stud.uni-heidelberg.de](mailto:name.surname@stud.uni-heidelberg.de))
- 1GB free quota
- Access via SOGo web portal  
(<https://sogo01.urz.uni-heidelberg.de>) or  
another mail client
- Possible to change email alias through IT  
Service
- Important for your studies and student  
administration – make sure to check it or  
forward it!



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# Wi-Fi via eduroam

## Free and fast

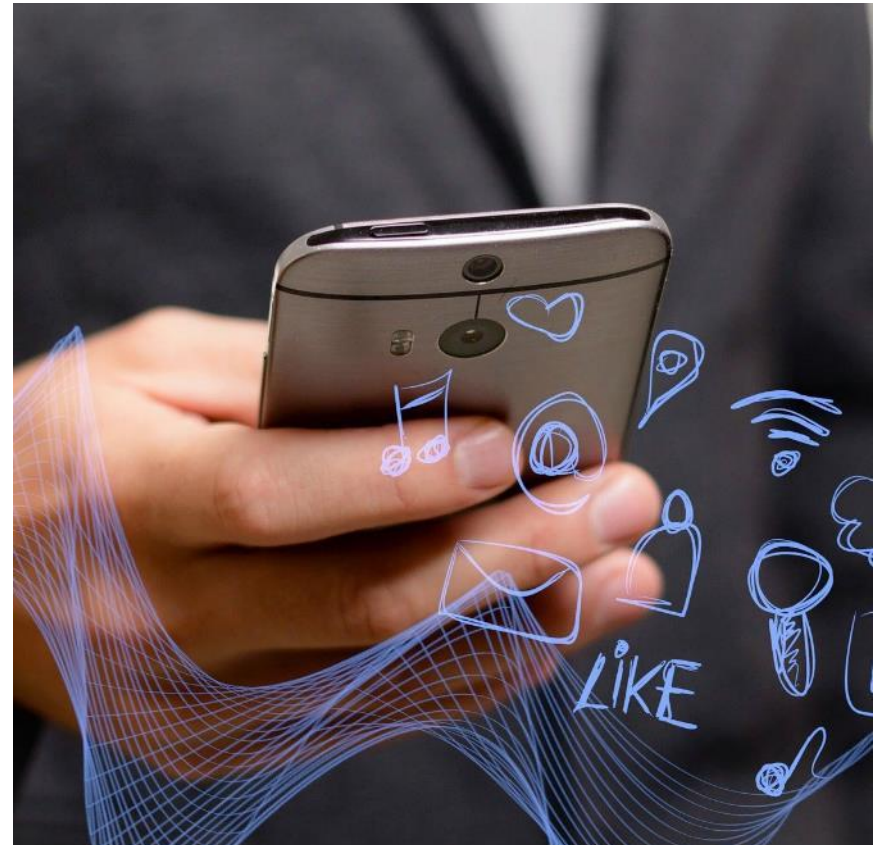


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- Free, fast Wi-Fi on campus and in the city
- Available in most university buildings and in many outdoor areas of the campus and the city
- Set up easy access with Configuration Assistant Tool (CAT) and Uni ID:  
<https://cat.eduroam.org>
- Use “education roaming” at educational and research institutes worldwide





# VPN - Virtual Private Network

## Secure connection on the go



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- Access the university network from home or when you're out and about, e.g., protected library resources
- Secure connection in the university network
- Especially recommended when using public Wi-Fi hotspots
- Usable with Client Cisco AnyConnect:  
<https://vpn-ac.urz.uni-heidelberg.de>



# LSF: Lehre, Studium & Forschung (Teaching, Study & Research)

Stay organized and informed



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- Details on
  - Courses
  - Departments
  - Facilities
  - Members
- Central information system with important functionalities:
  - Change contact information and address
  - Upload a picture for your student ID
  - Manage re-enrolment and certificates
  - Register for courses and examination
- Re-enrolment periods
  - 15 June to 15 July (winter semester)
  - 15 January to 15 February (summer semester)



# Cloud Storage heiBOX

## 10 GB of free storage



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- Secure, locally-hosted cloud service for collaboration:  
<https://heibox.uni-heidelberg.de>
- Share files and jointly edit them with teachers and fellow students by inviting them via their Uni-ID [uni-id@uni-heidelberg.de](mailto:uni-id@uni-heidelberg.de)
- Students receive 10GB free storage space
- Save, synchronize and share term papers, study materials and lab results
- Access via browser or *Seafile Client*



# Instant Messenger heiCHAT

## Secure messaging and exchange



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- Internal university instant messaging:  
<https://heichat.uni-heidelberg.de>
- Secure and data protection compliant
- Collaborate with teachers and other students through:
  - messages
  - audio and video calls
  - group chats
- Can be used with a browser or with a desktop or mobile client





# Moodle

## Welcome to E-Learning!



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- Visit the university's digital learning platform via <https://moodle.uni-heidelberg.de>
- Via Moodle materials and organizational information can be provided by class instructors
- Ask your instructor for the moodle registration key if not provided in LSF!
- Participate! Use some of the many tools like wikis, glossaries, discussion boards and self-tests
- Some exams might also be written digitally in our very own exam moodle



# Conference Tool heiCONF

## Audio and video conferencing



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- Centralized tool for virtual seminars (synchronous):  
<https://heiconf.uni-heidelberg.de>
- Based on BigBlueButton
- Audio and video conferences
- heiCONF Audimax for larger events with up to 300 participants:  
<https://audimax.heiconf.uni-heidelberg.de>
- Access with an invitation link and access code (if applicable)



# Public PC Pool

## Study and work at the URZ



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*Don't have your own computer?  
Laptop just broke?*


- Public PC Pool available at the URZ
- Further PC Pools available at the University Library and various institutes (operated by the respective institutes)

*Due to the most recent Corona regulations,  
the PC Pool at the URZ is currently closed.*



# To much all at once...?

## More info on our website

- All information from this presentation with links and more details:  
<https://urz.uni-heidelberg.de/en/newhere>
- More info about the URZ:  
<https://urz.uni-heidelberg.de/en>
- The URZ on Twitter:   
<https://www.twitter.com/URZinfo>

We hope you have a good start to the semester!



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